

Zeno Mobile for Android Phones and Tablets guide

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1. Introduction

With the latest release of Zeno Mobile, v2.0, it is possible to use Zeno Mobile on your own Android phone or tablet. Zeno Mobile will not be available to download from the Google Play store but from Leica myWorld. Licenses have to be ordered via the traditional Leica method.

This document will outline the process of ordering Zeno Mobile for Android Phones and Tablets licenses, how they are activated on your devices and how they can be transferred to other devices. The document provides also a list of recommended devices.

2. The ordering process

Zeno Mobile for Android Phones and Tablets is not available through the Google Play store. To order, please contact your local Leica dealer or Leica selling unit https://leica-geosystems.com/contact-us/sales_support/sales.

The local sales representative will be happy to help you choose the best solution for your needs and to execute the order.

3. License activation process

After having bought your license you will receive an order confirmation email. On this order confirmation email you will find your Equipment and Serial Number. You will also receive instructions on how to activate your license.

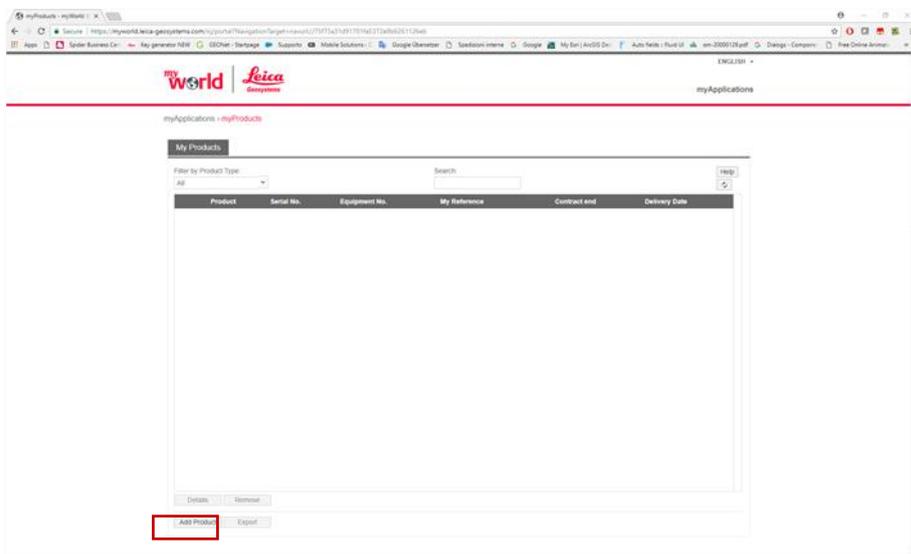
Please store the information in the email for future support/order requests.

The license activation process is as follows:

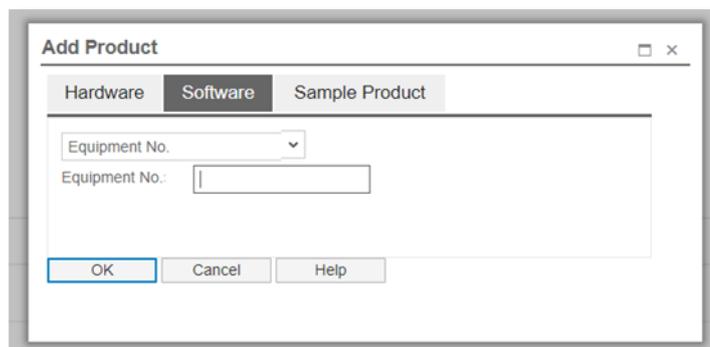
1. Visit the [Leica myWorld website](#) and enter your myWorld credentials. If you don't have an account yet, tap on "Register" and create a new one.



2. Once your account is activated, log-in into myWorld and go to myProduct. Here you need to register Zeno Mobile. Tap on “Add Product” to open the dialog.



3. Go to Software and select “Equipment No.” from the menu. Enter the Equipment Number you received previously and tap OK to confirm.

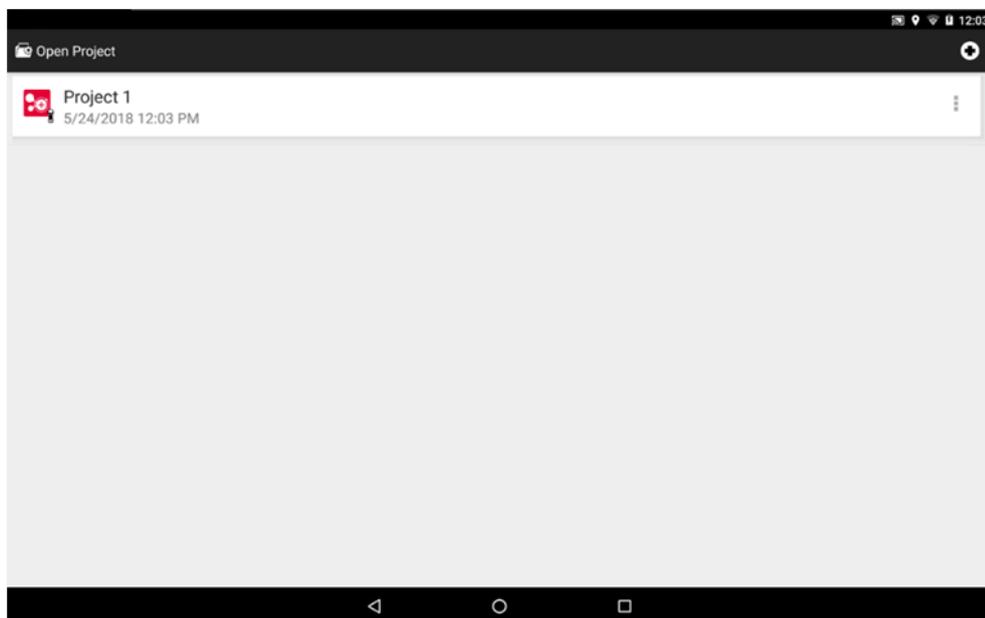


4. Once your Zeno Mobile License is registered, you can download Zeno Mobile. Go to *myDownloads/GIS Asset Collection/Zeno Mobile/Software* to download the installation file (.apk). Before attempting to install on your device please ensure that the “Unknown Sources” check box is enabled in your Android settings. To enable it please go to Settings→Security and check Unknown sources.

5. Copy the installation file (.apk) onto your Android device and execute the file by tapping on it to start the installation process. For some devices is necessary to download a file explorer app to access and find the .apk. Follow the instructions on the screen to complete the installation.
6. Zeno Mobile is now installed on your Android device. Open Zeno Mobile to license it. When the License pop-up shows, you need to enter the Equipment Number and Serial Number you received by e-mail. Make sure that you are connected to the internet.



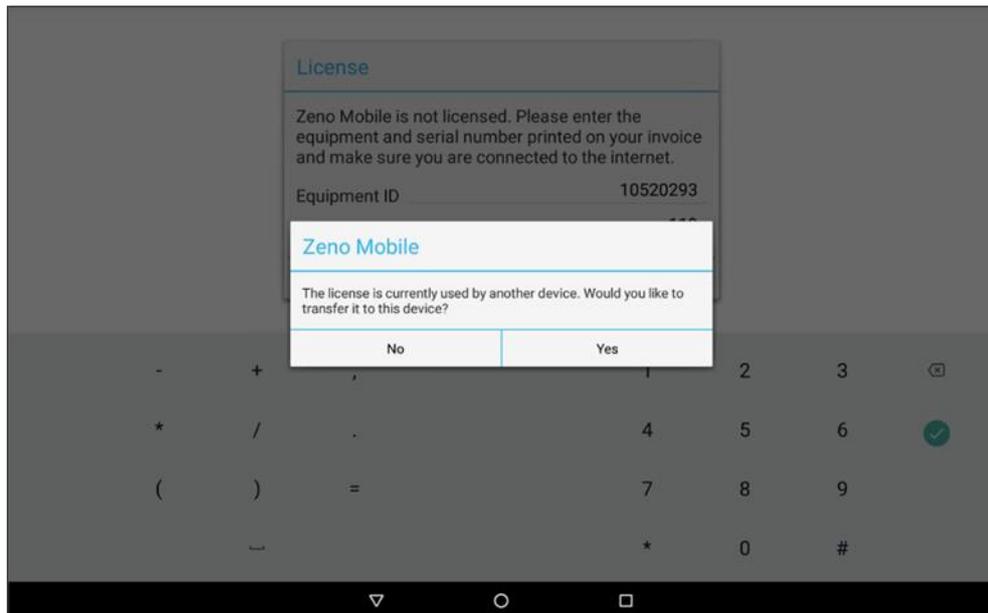
7. You are ready now to use Zeno Mobile on your Android device.



4. License migration process

One Zeno Mobile for Android Phones and Tablets license can be used on one mobile device at a time. Every time you need to use the license on a different device, you just need to install Zeno Mobile and enter your original Equipment and Serial number in the license dialog.

Before activating the license for the new device, Zeno Mobile will ask if you really want to use the license in this new device.



Please be aware that once you move the license to another device, it will be not possible to use Zeno Mobile on the first device. It is possible, nevertheless, to move the license back on the first device when you need to. This license migration can be done three times per device per day.

5. Reorder license process

If you are using a Zeno Mobile for Android Phones and Tablets *Standard* License and you would like to upgrade to a *Professional*, or if you need to extend your CCP (Customer Care Packages), you need to perform a reorder process. To reorder, please contact your local Leica dealer or Leica selling unit https://leica-geosystems.com/contact-us/sales_support/sales

After having bought your new license you will receive a reorder confirmation email.

Once you receive the confirmation email, you can get the updated license in Zeno Mobile in two different ways:

1. Enter Zeno Mobile settings and go to License. Here tap on “Get License Online”, the new license (or new CCP) is now applied.
2. The new license will be used automatically the next time you start Zeno Mobile.

Make sure that you are connected to the internet.

If you are using an Evaluation or a Demonstration license, and you would like to upgrade to a Standard or a Professional license, you need to uninstall/reinstall Zeno Mobile and enter the new Equipment/Serial numbers, once you receive the confirmation email.

6. Recommended devices

- Getac ZX70
- Samsung Galaxy S8
- Samsung Galaxy Tab2
- Handheld ALGIZ RT7
- Motorola Moto X
- Sony Xperia
- HTC U11 life
- PM PM80
- UniStrong UT10
- UniStrong UT30
- Xiaomi Mi 2S
- Xiaomi Redmi 4